

House Rules

„Together for a beautiful temporary home!“



Dear guests,

With a lot of diligence, effort and attention to detail we have built this vacation accommodation. We want to keep the quality of our offer permanently high and attach great importance to the fact that all guests feel comfortable from the beginning to the end of the season. **Therefore, we ask you to treat your vacation accommodation with the same respect that you show to your own home.** You play an important role in ensuring that we can offer you and other guests a great home away from home on a permanent basis.



General

Please do not regard our house rules as an instruction, but as a guideline for a harmonious coexistence. If something is unclear or you miss something, please contact the rental agency. This way misunderstandings can be avoided from the beginning. Please make sure that your fellow travelers also know and observe the house rules!

As much as sunshine tempts, the interior furnishings should remain in the house and not be carried or moved outside. To avoid damage, please refrain from moving furnishings and avoid entering with street shoes.



Damage

Don't worry: we won't charge you for every glass or broken plate 😊 Because we know: No one intentionally damages things, however, it can "in the heat of the moment" something to break. We ask you to notify the rental agency of small mishaps promptly. This gives us the opportunity to quickly provide replacements.



Security and duty of care

The vacation apartment door should always be closed and locked by key when leaving the house. For fire safety reasons, we ask you to keep the apartment entrance door closed at all times, but not to lock it with the key at night. Please close all windows and the patio door when leaving the vacation accommodation to prevent burglary and storm damage.



Environmental protection

Sustainability and environmental protection play a major role for us. Therefore, we ask you to use water and electricity sparingly. Please make sure to turn off the lights, air conditioning and all electronic devices when you leave the house.



Kitchen

Since a dirty kitchen doesn't put a smile on anyone's face, please put dishes, pots and silverware back in the kitchen cabinets only after they have been cleaned and dried. Hot pots and other items should only be placed on the tables or countertop with coasters to prevent burn marks. A cutting board as a base prevents unsightly scratches when chopping vegetables, fruit & Co. Please remove unsightly residues and crusts in the combi-microwave (microwave + oven in one). Sufficient cleaning agents are available for this purpose.



Bathroom

Do not throw or pour hygiene products, waste, leftovers, harmful liquids, grease, or the like into the shower, sink, kitchen sink, and toilet, as this may cause unpleasant blockages. These items belong in the designated trash receptacles. Any costs incurred for cleaning, repair or replacement are the sole responsibility of those who caused them.



Ventilation

The apartment must be ventilated regularly and sufficiently. By ventilating for as short a time as possible, but sufficiently (5-10 minutes several times a day), you will reduce mold growth and make a significant contribution to infection control.



Barbecue

In the interest of fire and health protection, please refrain from using fire accelerants. Please clean the grill after use and dispose of the cooled ashes and grill residues in the residual waste.



Disposal

Since we are required to **separate waste** and actively encourage this, we ask that you help us do so. Please separate your waste into organic waste, Paper and carton, plastic and tin cans, residual waste and glass. **Appropriate disposal facilities are located on the resort grounds.** New garbage bags can be found in the kitchen cupboard in case of need, but would ask you to bring and use your own (transparent and organic waste bags).



Cleaning

Should you ever have a mishap (stubborn dirt, liquids on the floor or work surfaces, etc.), we ask you to clean it up immediately. We ask that you leave the apartment broom-clean upon departure and put all used dishes back in the cupboards in a clean condition. Please avoid difficult to remove make-up stains on towels and bed linen from the beginning of your vacation.



Quiet times

We like our neighbors and they like us. Help us keep it that way! Please respect the community and try to observe general quiet hours such as noon, night and Sunday rest and avoid noise between 1pm and 4pm and between 10pm and 9am.



Party / Overnight Guests

We are not suitable as a party or event location. If you would like to have visitors overnight during your stay, please make prior arrangements. Persons not approved by us / the rental agency are not allowed to stay overnight in the accommodation.



Internet/ WLAN

Our own guest WiFi (2.4 and 5 GHz) can be used free of charge in our apartment; the prerequisite for this is consent to the terms of use. The use of the Garda Resort Village WLAN at the pools and in the outdoor areas is also free, but is at your own risk (for conditions of use, see the reception notice).



Smoking

Smoking in the apartment is not allowed. However, you can smoke outside on the terrace. Please dispose of cigarette butts in the ashtray. Please dispose of the ashtray with the cooled stumps (risk of fire!) regularly with the residual waste.



Pets

Bringing pets is not allowed, because we rent our accommodation also to allergy sufferers.



Keys

Please never give the keys out of your hand. Please inform the rental agency immediately about the loss of keys. Please understand that we have to charge replacement costs in the amount of 50,00 €.



Liability and objects of the vacation apartment

The landlord is not liable for valuables of the guest(s). We have made a lot of effort with appealing decoration and high quality equipment and have invested a lot of "heart and soul" in this accommodation. **Therefore, please do not take home any decoration and / or equipment items of the vacation apartment 😊** We do not charge a deposit to avoid unnecessary effort for both sides - therefore have no money to replace what has been lost.



House right

In case of immediately necessary repairs/services (e.g. gardener) it may be essential that the rental agency or service providers have to enter the vacation accommodation during your stay. Of course we will announce the entering of the accommodation or the property if possible in advance and arrange it with you.



Arrival and departure

Please do not check in before 3pm on the day of arrival and leave the vacation accommodation by 11am on the day of departure. This gives us enough time to make sure that every guest finds a clean accommodation to enjoy.



Hygiene measures in times of Corona

In the interest of all our guests and staff, we ask that the known important hygiene rules are followed in Garda Resort Village and in our vacation accommodation.



House rules of the "Garda Resort Village"

1. Prohibitions and regulations for common parts:

Peddlers, propagandists, signature collectors and commercial agents who are not expressly on their way to a specific resident, as well as tourist companies not authorized by the Consortium, are forbidden access to the entrances and the real estate units. At the gatehouse, the obligatory use of electronic devices is foreseen for the strict control of those present and of the accesses to the complex. Access to the swimming pools is also regulated accordingly.

1.1. It is prohibited to occupy, even temporarily, the following areas:

Pedestrian entrances, stairs, landings, etc., and in any case all common parts (even if temporary).

1.2. It is also forbidden:

- Place in various places very heavy objects that could affect the stability of the wall structures and floors or the rights of other co-owners.
- To deposit garbage bags (even those commonly used) in the common and private areas.
- The times and places for depositing the garbage bags are strictly regulated.
- To chop wood or similar in the apartments or common parts.
- To leave the water or gas main taps open during long periods of absence.
- To hang the laundry above the own railing or visible.
- To use the communal water for washing the car.
- Introducing materials into the latrines, sinks or sinks that may clog the drain pipes. The costs incurred for the cleaning of the drain pipes or their replacement (in case of breaks or cracks due to negligent treatment) will be borne exclusively by those who caused them.
- Keeping pets in common rooms or areas
- To install telephone antennas or satellite dishes.

- To shake carpets, rugs or the like into the stairwell. Shake out carpets and rugs in general only between 9 a.m. and 11 a.m. during the winter season and between 8 a.m. and 10 a.m. during the summer season, provided that the floors below are not soiled.
- To use the common areas as picnic areas.
- To disturb the communal life by loud walking noises or by noisy handling of objects, by screeching, noise or singing or radios, TV sets or musical instruments with excessive volume. The use of the above devices and instruments must be carried out between 10 p.m. and 9 a.m., and also between 1 p.m. and 4 p.m. during the summer months, at an extremely reduced volume, and in any case in compliance with the relevant municipal ordinances.
- To play ball on the paths, the square, the communal green areas, the private gardens and in the swimming pool.

1.3. Access to the facility is allowed only to vehicles included in the electronic registration system selected by the Consortium.

- If persons wish to gain access who are not owners, they must identify themselves at the gatehouse.
- Vehicles or bicycles are not allowed on the footpaths.
- The use of mopeds is permitted in the facility only to access the parking lots.
- The use of the car and other motorized vehicles is allowed only for access and departure from the facility.
- Vehicles must be parked in the designated parking spaces (private parking lot or condominium parking lot).
- The use of private parking lots that are not property is strictly prohibited.
- It is prohibited to park vehicles along the internal road network. Also in this case, the Consortium has the right, in addition to imposing a fine, to have the illegally parked vehicle towed.

Thank you!

Thank you in advance for being such great guests and for appreciating a harmonious cooperation!

We wish you a pleasant stay in your temporary home!

Your hosts

Melanie und Gerd Waegner



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